Preparing your items for Recycling

To get maximum monies for your organisation please remove your data using any of the simple ways below. Shropshire IT Recycling can perform full GDPR-compliant data deletion on every received device which permanently removes all user data with nothing left to retrieve, however this additional activity will result in a lower trade in value for your organisation.

Apple iPhones/Ipads/Apple Watch

For Apple iPhone users, simply factory resetting your device is not enough. Ensure you're logged out of your iCloud account, remove the AppleID from the handset before sending it in. Leaving these active will mean the device is still tied to you. Factory resetting your device with your accounts still logged in will result in the device being Activation Locked, both scenarios making it unusable for recycling purposes.

From the Device: Removing your iCloud account from your device is easy:
Sign out of iCloud Go to Settings > iCloud > Delete Account, Enter your Apple ID password, Then select Turn Off

Or

Turn off Find My iPhone, Go to Settings > iCloud > Turn off Find My iPhone, Enter your Apple ID password

Or
Erase All Content and Settings (Back up your device before doing this)
Go to Settings > General > Reset > Erase All Content and Settings, enter your Apple ID password, Sign in to your iCloud account at www.icloud.com. Select the device that needs to be removed from the account
If the device is offline, click 'Remove from Account'. If the device is online, click 'Erase'. When erase is complete, select Remove from Account

From a computer: If the device is faulty or if you have already sent back your device then don't worry – you can still sign out of your iCloud account at www.icloud.com. Sign in to your iCloud account at www.icloud.com, Select the device to be removed from the account. If device is offline, click 'Remove from Account', If device is online, click 'Erase'. When the erase is complete, select Remove from Account

Check Find my iPhone status: visit: https://www.icloud.com/activationlock/

Preparing Android Mobile Phones/Tablets/Smartwatch

Owners of Android devices, such as Samsung and Huawei, must also log out of any Google accounts before sending them for recycling. Factory resetting your device without doing so will activate FRP Lock (Factory Reset Protection), preventing access to the device for testing and data wiping.

From the Device: Sign out of Google; Go to Settings > Accounts > Click on Google Account > Remove from device
Enter your Google password

Non-Smart Phones

The range and breadth of old non smart mobiles means there is not one set of actions for all mobiles aside from resetting to factory settings which will take most of the data off your device.

With non smart mobiles, Shropshire IT Recycling performs full GDPR-compliant data deletion on every received device this permanently removes all user data with nothing left to retrieve.

Online Tutorials

There are many online tutorials on how to do this. If you need any further help, please reach out to us at enquiries@shropshire-it-recycling.com