# What is Early Help?

Early Help is what our school can offer to help you and your family. There are many reasons why a family may benefit from Early Help support -we are not here to judge you or tell you what to do. Early Help means taking action to support a child or their family as soon as a problem emerges. It can be required at any stage in life, from pre-birth to adulthood, and applies to any problem or need that the family can't deal with alone.



# **Key Contacts**

### **Headteacher/Mental Health Lead**

Mrs E Smith

#### **SENCO/Inclusion Lead**

Mrs Y Thorpe

#### **Inclusion Mentor**

Mrs A Robinson

#### **ELSAs (Emotional Literacy Support Assistants)**

Mrs S Osbourne Mrs L Slater

#### **Education Welfare Officer**

Mrs R Giles

#### **DSLs (Designated Safeguarding Leads)**

Mrs E Smith (Headteacher)

Mrs Y Thorpe (Deputy Headteacher)

Mrs S Williams (Assistant Headteacher)

Mrs A Robinson (Inclusion mentor)

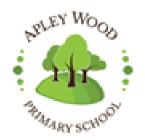
Mrs L Hall (Extended Day Manager)

Phone: 01952 386180

Email: A2190@taw.org.uk



Early Help Offer



# Early Help Offer

Phone: 01952 386180

Email: A2190@taw.org.uk

# What will my support look like?

Every family and every situation is different, so your support will be tailored to your needs. We will always start with a conversation, listening to your concerns and identifying your family's needs.

Sometimes, all of the support you need can be provided by school. In other cases, with your consent, we may suggest or signpost you to

external services who are more

specialised in the area that you would like help with. For example, PODS, The Autism Hub or BEAM.

We may suggest an Early Help Assessment to access some external support.

All support that we provide is confidential and you can decide the level of help and advice that you would like.

# What can I have support for?

We will try to help you with any problems that you may be having. This doesn't mean that we can solve all of the challenges that you face, but we will listen to you, support you and signpost you to access services who can help you and your family.

You may want help because you are:

- concerned about your child's behaviour
- concerned about your child's mental health or anxiety
- caring for a child with additional needs
- worried about your housing situation or finances
- affected by drugs, alcohol or crime
- affected by domestic abuse
- experiencing some other form of difficulty



# How can I access support?

Please contact us directly to discuss what we can offer you.

#### You could:

- call into, email or telephone the school office to request an appointment in school or a telephone call back
- speak to your child's teacher
- speak to a member of the school leadership team who are on duty at the beginning and end of the school day
- contact our Inclusion Team by calling the school office
- speak to any member of staff who can advise you on where to go next.
- We can also access an interpreter for some languages if required.